Sign-up, System Requirements & Troubleshooting

Sign-up into VoiceBoxer

To participate to a VoiceBoxer event you must create a user on VoiceBoxer. Don't worry, it only takes a few seconds!

To do so, click on this link https://portal.voiceboxer.com/account/signup and insert your name, email address and a password of your choice. Once you are signed-up you can join any event on VoiceBoxer with your email address and your password.

System requirements

Depending on your role (presenter or attendee), you can check your settings in advance here: https://portal.voiceboxer.com/check/

If you encounter any issue, please get in contact with us at contact@voiceboxer.com

The requirements for the use of VoiceBoxer are:

Role	Browser Requirement	Camera / Microphone	Other Requirements
Moderator / Presenter	Google Chrome, Mozilla Firefox	Required	
Attendee	Google Chrome, Mozilla Firefox, Safari, Internet Explorer 10+	Not required	Flash plug-in installed if using Safari or Internet Explorer

Please note that mobile devices are not supported.

Troubleshooting:

When running the check (https://portal.voiceboxer.com/check/) you might any of these error messages. If you encounter any other issue you can contact us at contact@voiceboxer.com

Error:	Solution:
Browser	VoiceBoxer supports most modern browsers, including Google Chrome, Mozilla Firefox, Safari and Internet Explorer version 9 and above. If you are a presenter, please be aware that you must use either Google Chrome or Mozilla Firefox.
Cookies	You must have cookies enabled on your browser
Video Playback	Audience members need to either use a modern browser that supports native video playback or have Flash version 11.1 or higher installed. To download Flash Player, connect to http://get.adobe.com/en/flashplayer/
Web Server /Media Server Accessibility	You are probably connecting through a secured network and your firewall/proxy configurations are not allowing access to our servers. Please get in touch with your IT department or switch to a public WiFi (if available at your location)