

PREFACE

This book has been designed to be easy to read. This is achieved by providing the reader with reading aids and suggested 'reading routes'. There are several reading aids included in this book:

1. An executive summary provides a condensed description of what is contained in the book.
2. A glossary box located adjacent to the main text of the book. Each glossary box provides a definition of a term as well as information about the definition that the author has used.
3. An additional reading box located adjacent to the main text of the book. Each additional reading box provides information about interesting content for further reading.
4. A quotation box located adjacent to the main text of the book. Each quotation box highlights a quote from a diverse range of sources and provides an opinion from an expert or commentator.

There are several reading routes designed to support different ways in which the book can be read.

1. Route 1 is a suggested route for the busy reader who wants to spend no more than ten minutes reading the book: it begins with the executive summary and ends with chapter 6.
2. Route 2 is a suggested route for the domain expert reader. A domain expert is familiar with the topic discussed in the book as well as the jargon and debates associated with the domain, and may not want to read through the entire book. It begins with the executive summary, then to chapter 2 and the commentary of chapter 3, and ends with chapter 6.
3. Route 3, which covers the entire book, is recommended for a reader who is not familiar with the domain and the jargon or issues associated with the domain.

Technical terminology and 'techno-speak' are used throughout the book. Given the subject matter, it is unavoidable. Although lengthening the overall document, technical terms are always used in full rather than simplified into acronyms. Should

the reader be interested in expanding their knowledge on the subject matter, it is recommended that they visit the following website: <http://netforbeginners.about.com/>.

Comments and feedback from readers are welcomed. Readers can send their comments and feedback via e-mail to either the author Aki Stavrou (astavrou@eircom.net), or Antoinette Louw at the Institute of Security Studies (ant@iss.co.za), or via snail mail for attention Antoinette Louw, ISS, P.O. Box 1787, Brooklyn Square, 0075, Pretoria, South Africa. Readers should indicate clearly in their feedback or comments the title of this book.